

## **Team Member:**

### **Job Description**

We are still family-owned and operated and everyone who works at Whataburger is considered a "Family Member." We hire people we believe in; we train them for success and we help them build careers that last. Our top performers have the opportunity to move into other positions, including assistant and general manager. Work for a great company that offers great benefits.

### **Position Summary**

We look for people with a passion. We pay for experience, and you are eligible for a raise just 30 days after employment.

What can we say? Our front line is key to our success and our Teams make this happen!! No experience in the food industry – that's okay – we can bring you in and put you on a career path for success.

### **Qualifications:**

- The ability and willingness to learn
- Eagerness to work with others in a fast-paced environment
- Basic customer service skills

## **Assistant Manager:**

### **Job Description**

Supervise and direct your team to ensure each customer receives the best food and experience daily. Also assist in the daily success of the operations by staffing and coaching throughout the shift. We promote from within. Our top performers have the opportunity to move into other positions, including assistant and general manager. Work for a great company that offers great benefits.

### **Responsibilities:**

Assist in the daily success of the operations by staffing and coaching throughout the shift.

Ensure company policy and Brand Equity Standards are followed.

Optimize profits by controlling food, beverage, and labor costs.

Hiring, training, and developing new hourly team members.

Increasing sales by ensuring guest satisfaction and prompt problem resolution.

Maintain an overall management style in accordance with our established best practices.

Provide leadership and direction to all team members to ensure efficient operation.

Ensure food quality and availability.

Prepare and present hourly team member reviews.

Oversee and supervise all beverage purchasing.

Complete all tasks assigned by General Manager on time.

**Qualifications:**

2-4 years related experience.

Has strong knowledge of commonly used concepts, practices, and procedures in a restaurant.

Must have ability to accurately handle money, make change, process credit card transactions and have strong menu knowledge.

Must be 21 years of age, with a minimum of 2 years' experience in related field.

Passion for the business and compassion for people

Outstanding leadership and communication skills.

Ability to recruit, develop and motivate team members.

Typically works under general supervision and reports to a GM.